March 25, 2020

Dear Western New York Medical Colleagues:

As partners in the medical care for our community, we assure you of our commitment to remain available to you and your patients throughout the COVID state of emergency.

All Dent locations remain open for office visits, diagnostic testing, and infusion therapies. We follow the CDC and other national and international expert guidelines for a safe environment. For patients with symptoms of infection, including cough, fever, and shortness of breath, telemedicine visits are available.

It is essential that our patients continue to receive care for their conditions. Furthermore, our hospital colleagues and community leaders are asking us to relieve the burden on the local hospital system, and we are committed to increasing our capacity to accommodate this need as we all work through the current COVID situation together. As such, Dent continues to offer:

- Face to face office visits in a safe environment, as well as telemedicine;
- Appropriate diagnostic testing such as imaging, EEG, EMG and Sleep studies;
- Infusion therapy and office-based injections in our Northtowns and Southtowns locations;
- Behavioral health services

Note that Infusion, behavioral health, MRI, CT, and X-ray services can accept a broad range of non-neurology referrals, as well, to provide critical services in a non-hospital setting.

In closing, we wish to extend to you our utmost appreciation for your personal sacrifice and dedication to our community. It is an honor and privilege to be on your team.

Sincerely,

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Chief Medical Officer

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